

Frequently Asked Questions

Thanks for visiting SimplyEverydayMe.
Below I've provided some answers to frequently asked questions.

GENERAL QUESTIONS

What are printable templates? How does it work?

- A printable is a PDF template/file that can be downloaded for a small fee.
- You can download, edit (see specific listing for details on editable content) and print instantly from home or with a local copy shop, print shop or online print vendor.
- Most printables are formatted to print on a 8.5"x11" sheet and then trimmed down to size.
- Printables are fast, user-friendly and affordable. They can be printed over and over again! (Personal use only)

Will I receive any physical items in the mail?

Nothing will be mailed to you. All our listings are for instant downloads.

Do I need to be tech-savvy to use these printables?

Our printables are pretty straightforward, however, we do recommend some basic computer knowledge. Give our TEST TEMPLATE with editable text a try here: <https://goo.gl/bJMXxq>

PURCHASING

How are Printables Delivered?

Following checkout and after your payment has cleared, you will be able to INSTANTLY DOWNLOAD your file(s). If you missed a step, you can easily re-download the file(s) with these simple steps:

WITH YOUR ETSY ACCOUNT:

- Go to the top right corner of your Etsy page and click on "YOU" — a dropdown menu will appear.
- Select "PURCHASES & REVIEWS". Find your purchase, and click the DOWNLOAD BUTTON

AS AN ETSY GUEST PURCHASE:

- An email will be delivered to you from Etsy. Please check your spam/junk mail, & if you use Gmail, also check your Social and Promotions tabs. - then click on the link to download.
- You can also do an email search for " transaction@etsy.com ".... then download your printable.

PURCHASING FROM OUR WEBSITE: You will receive an email with the links to download your printables.

PLEASE NOTE: This MUST be done on a computer/laptop, it will NOT work on a smartphone or tablet.

How many times can I print the printable template?

The great thing about my printables is that you are able to print as many times and as many items as you'd like.
(Personal use only)

How many times can I download the printable templates?

Once purchased they are yours to print as many times as you'd like! (Personal use only)

LIKE US! FOLLOW US!

Give us a follow on Facebook, Pinterest, Instagram & YouTube to see what we're up to.

<https://www.SimplyEverydayMe.com> • <https://www.etsy.com/shop/SimplyEverydayMe>



SOFTWARE AND USE

Do printables work on PC and Mac Computers?

Yes, printables work on both Mac and PC computers, but MUST be opened using the Free Adobe Reader. Please make sure all edits to your template are made in Acrobat Reader. If you don't have the Free Adobe Acrobat Reader installed, please download this free program: <https://get.adobe.com/reader>

Can I use my smartphone or tablet?

Unfortunately no. All printables MUST be opened on a computer/laptop.

Do I need special software to edit and print my printable?

Yes, you will need the Free Acrobat Reader. Using any other program will cause saving and/or text block formatting issues. If you don't have Acrobat Reader installed, please download this free program: <https://get.adobe.com/reader>

Do I need to install any fonts?

My printable templates do not require you to install any fonts, they are embedding into the PDF.

Are all the text areas "editable"?

Not always. Please check your PDF for the 'editable text area', because some printables do NOT have 'editable' text.

I don't have a computer. Can I edit on my phone or tablet?

Unfortunately, all printables MUST be edited on a computer/laptop using the Free Acrobat Reader.

Why are the font substituting?

This happens when you are not editing the template in Acrobat Reader, or are using an older version of Adobe Reader. As stated in the listing, you MUST use a computer & the most recent version of Adobe Reader to prevent any formatting/saving issues. Use this link to download the newest version: www.get.adobe.com/reader

Why can't I change the artwork? Why is the PDF locked with a password?

As stated in the listing all of our printables are locked and password protected for the safeguard of our copyrighted designs, and the password is never given out.

PRINTING

Do you offer printing services?

Unfortunately, we do not offer any printing services at this time. For printing& cutting, we do recommend your local copy center or use the Big Box Copy Centers. The printing is top quality at a reasonable price.

What size paper do I use?

Most of our printables are formatted to print on 8.5" x 11" paper.

- For most of our printables, we recommend printing on 100# - 120# card stock.
- For candy wraps/labels and bottle wrap/labels we suggest using regular paper
- For larger prints - like posters, signs, you must use a local printer who will print the size item you've purchased.

Where should I print?

Printing at home: There are a few things to consider when printing at home... The quality of your home printer; the quality of prints your printer produces; how many prints you are looking to print; does the printable use a lot of ink (Ex: Chalkboard designs will use more ink... etc); What is the maximum paper thickness your print model can use - this can be found in your print manual - or you can Google you printer model for this information. Paper that is too thick can jam and damage your printer heads.

Printing at a copy center or print shop: If you want to skip the hassle of printing and cutting out your printables, we recommend using a local printer or copy center, such as Office Depot/Office Max, Staples or Kinkos... or... check you area for a local printer or copy center. They offer printing and cutting at a reasonable price.

LIKE US? FOLLOW US!

Give us a follow on Facebook, Pinterest, Instagram & YouTube to see what we're up to.

<https://www.SimplyEverydayMe.com> • <https://www.etsy.com/shop/SimplyEverydayMe>



PRINTING (continued)

Can I use Avery Pre-cut papers?

Unfortunately, our printables are NOT formatted for any of the Avery pre-cut or any other pre-formatted label papers. Because each printer is different & how they print, these papers make it hard to print accurately.

May I print on Sticker Paper?

You may print on FULL-SHEETS of sticker/label paper. Then, cut out the printed items & stick them onto whatever you want. Please note: Our printables are NOT formatted for any Avery pre-cut or pre-formatted label papers.

Will the colors print the exact same color I see on my computer?

You will see variations in the color from your computer screen and what is printed. AND also when you print at home compared to printing at a copy center. The reason is because, colors vary from monitor to monitor ...AND... from printer to printer... Plus the color can also vary due to the type of paper being used. So the colors your see cannot be guaranteed to be the same on each printer. *For example: Printing with a home laser printer will be different than printing on an inkjet printer... so the results will vary.*

VERY IMPORTANT - -

- Please **PROOF** your files **BEFORE** printing or printing at a copy center. **Proofing your printable items IS YOUR RESPONSIBILITY - - NOTE: the sample text in your printable items is there as a GUIDE and we are NOT responsible for text errors or printing costs.**
- Please understand that emailing or messaging us from a copy center will NOT result in an immediate response as we sell all over the world in all different time zones. We handle customer responses as quickly as we can. It is **VERY IMPORTANT YOU MAKE SURE YOUR FILES are READY TO PRINT BEFORE** printing at home or at a copy center.

CUSTOMIZING

Do you offer any customizing? Do you take custom orders?

To keep prices low, we are unable to customize our printables for you. Unfortunately, are not taking on any custom orders at this time.

Can I add a image or logo to my printables?

Unfortunately, unless the printable you've purchased has an existing image/photo/logo/map space... we CANNOT add an image/photo/logo/map to the printables. All of our printables are sold AS IS to keep our prices low... and they CANNOT be altered to fit additional requests of any kind.

POLICIES AND TERMS OF USE

What are your policies on Cancellations, Returns/Exchanges and Refunds?

Due to the digital nature of our printable templates, there are no returns or exchanges on downloadable items.

What is your Privacy Policy?

We respect your privacy, and do not sell/share your email or personal information with other companies.

What are your Terms of Use?

By downloading SimplyEverydayMe printables, you agree to the following Terms of Use. The artwork and it's use is for personal use only - - not-commercial use. You cannot sub-license, resell, share, transfer, redistribute or modify the designs/artwork/printables in any way.

LIKE US? FOLLOW US!

Give us a follow on Facebook, Pinterest, Instagram & YouTube to see what we're up to.

<https://www.SimplyEverydayMe.com> • <https://www.etsy.com/shop/SimplyEverydayMe>



MATERIALS

Please see our website for materials to help you get crafty with your printables: <https://goo.gl/bjgPrQ>

TROUBLESHOOTING

For quick information about troubleshooting questions about your printables: <https://goo.gl/tV7vGP>

For more FAQ answers to your questions: <https://goo.gl/wVtu3A>

TUTORIALS

Please go to our website and check out our helpful tutorials for additional assistance with your printables:

<https://goo.gl/EDQLBJ>

VIDEO TUTORIALS

We also have video tutorials to help you be successful with your printable purchase: <https://goo.gl/FdQUJK>

CUSTOMER SERVICE:

We strive for your satisfaction with top-notch customer service, so if you have a question... please send us a message on Etsy or on our website... we're here to help you.

MORE HELP FOR YOU:

- - > [How to Downloading Digital Files On Etsy](#)
- - > [How To Edit Your PDF Printable](#)
- - > [How to make Adobe Reader your Default PDF Reader](#)
- - > [How to extract a .zip file](#)
- - > [How To crop invitations for emailing/texting](#)
- - > [How to crop invitations to print at a photo center](#)

FIND US AT:

<https://www.SimpleEverydayMe.com>

<https://www.etsy.com/shop/SimpleEverydayMe>

LIKE US? FOLLOW US!

Give us a follow on Facebook, Pinterest, Instagram & YouTube to see what we're up to.

<https://www.SimpleEverydayMe.com> • <https://www.etsy.com/shop/SimpleEverydayMe>



To Whom It May Concern:

My name is, Michelle Baca, the owner of SimplyEverydayMe (SimplyEverydayMe.etsy.com & simplyeverydayme.com) and the copyright holder of these digital printable PDF images which have been purchased from my online shop.

I hereby authorize the purchaser of the digital PDF printable the right to print these files for personal use - they may print as many as they wish. They may also upload or email the digital printable PDFs to your website to be printed. They also have my permission to bring the digital printable PDFs in to be printed on a disk or flashdrive.

The original copyright remains with SimplyEverydayMe/Michelle Baca. The digital printable PDFs may be printed but not altered or edited in any way other than by me and any alterations is a violation of the copyright.

Should you have any questions regarding the authenticity of this document or the terms herewith, please convo me at my etsy shop - simplyeverydayme.etsy.com

Sincerely,



Michelle Baca

951.206.8533

www.SimplyEverydayMe.com

SimplyEverydayMe.etsy.com

SimplyEverydayMe@gmail.com

Digital Printable PDF Creator & Copyright Holder

LIKE US? FOLLOW US!

Give us a follow on Facebook, Pinterest, Instagram & YouTube to see what we're up to.

<https://www.SimplyEverydayMe.com> • <https://www.etsy.com/shop/SimplyEverydayMe>

